

THE BANK OF BAKER

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October 3, 2025

Dear Valued Customer,

Effective October 14, 2025, Microsoft Windows 10 Home and Pro Operating Systems will reach end of support from Microsoft.

What this means to you is that some of your programs, including online banking applications, may not continue to work as expected. Should this happen, you will need to update your computer's Windows Operating System to Windows 11 to receive product support and ensure your applications will work properly.

Please reference the paragraph below from Microsoft, with links to additional information on Windows support and upgrade paths to Windows 11.

Effective October 14, 2025, Microsoft Windows 10 will reach it's end of product life, and will no longer be a supported operating system. This change is in accordance with the Microsoft Windows 10 end-of-support lifecycle. After this date, support and security updates from Microsoft for PCs running Windows 10 will no longer be available. Visit the links below for additional information regarding Windows 10 support.

- <https://learn.microsoft.com/en-us/lifecycle/products/windows-10-home-and-pro>
- https://blogs.windows.com/windowsexperience/2024/10/31/how-to-prepare-for-windows-10-end-of-support-by-moving-to-windows-11-today/?icid=SSM_AS_WindowsEndofsupport

We appreciate the opportunity to continue to serve your banking needs.

Sincerely,



Shawn Wiseman

Chief Operating Officer

The Bank of Baker

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